



EUFLORIA GARDENS & SCULPTURE PARK

1. Sneak Preview Definition

- 1.1 The “Sneak Preview” refers to a controlled pre-opening experience conducted as part of a market survey and operational evaluation.
- 1.2 It does not constitute a full public opening.
- 1.3 Feedback collected during this period will be used to refine visitor experience, programming, facilities, and services prior to the official launch.

2. Purpose of the Sneak Preview

- 2.1 The Sneak Preview is conducted to observe visitor flow and behaviour, test operational readiness and safety procedures, and gather feedback to improve curation, services, and programming.
- 2.2 The objective is to ensure the best possible guest experience at the official opening.

3. Operational Status During Sneak Preview

- 3.1 Selected areas, installations, or experiences may operate in preview or testing mode.
- 3.2 Certain areas may be temporarily closed, modified, or adjusted without prior notice.
- 3.3 Capacity, access duration, or experience availability may be limited as part of the evaluation process.

4. Admission and Access

- 4.1 No commercial ticket sales are conducted during the Sneak Preview.
- 4.2 Access is granted strictly through pre-registration, invitation, or research participation allocation.
- 4.3 All entries are subject to approval and availability.

5. Experience Disclaimer

- 5.1 Visitors acknowledge that some installations, services, or facilities may be incomplete or under enhancement.
- 5.2 Experiences may change, be suspended, or modified without prior notice.
- 5.3 Feedback collected may directly influence the final public experience.

6. Safety and Supervision

- 6.1 All accessible areas are managed under controlled operational conditions with staff supervision.
- 6.2 Clearly designated visitor pathways and safety briefings may be implemented where required.
- 6.3 Visitors must comply with all safety instructions, signage, and staff directions at all times.

7. Children Admission

- 7.1 All children must be accompanied by a responsible adult at all times.
- 7.2 Certain areas or activities may be subject to age, height, or safety restrictions.
- 7.3 For minors aged 12 and below, the accompanying adult acknowledges and accepts the PDPA terms and indemnity on the minor's behalf.

8. Photography and Confidentiality

- 8.1 Photography, videography, audio recording, live streaming, or any form of image or content capture by visitors is strictly prohibited during the Sneak Preview period.
- 8.2 This restriction applies as the Sneak Preview is a confidential pre-opening research and evaluation phase.
- 8.3 Visitors must refrain from capturing any images, videos, or recordings within the premises.
- 8.4 Visitors must comply with all staff instructions regarding device usage.
- 8.5 Visitors must maintain the confidentiality of all preview content, installations, and operational elements.
- 8.6 Non-compliance may result in immediate removal from the premises and further action under these Terms & Conditions.

9. Sneak Preview Period

- 9.1 The Sneak Preview period runs from 11 February 2026 to 30 April 2026.
- 9.2 Dates, sessions, and capacity are subject to operational requirements and may change without prior notice.

10. Acceptance of Terms

- 10.1 By entering, accessing, or remaining within Euforia Gardens & Sculpture Park, visitors are deemed to have read, understood, and agreed to be bound by these Visitor Terms & Conditions, Park Rules & Regulations, Indemnity, and PDPA Notice.
- 10.2 Entry may be denied or revoked for non-compliance.

11. Valid Entry

- 11.1 Admission is permitted only with valid authorised tickets, invitations, or registration confirmations issued by Euforia Gardens & Sculpture Park or its authorised representatives.
- 11.2 Damaged, duplicated, forged, or unauthorised entries will be rejected.



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12. No Refunds or Compensation

- 12.1 No refund, exchange, or compensation will be provided where entry is refused due to non-compliance.
- 12.2 No compensation will be provided where attractions or facilities are unavailable.
- 12.3 No compensation will be provided where visitors are removed for safety, security, or behavioural reasons.

13. Operational Rights

- 13.1 Euforia Gardens & Sculpture Park reserves the right to change operating hours, limit visitor capacity, modify attractions, or close any part of the park without prior notice.

14. Security Screening

- 14.1 All bags and personal belongings are subject to inspection and screening for safety and security purposes.

15. Refusal of Entry

- 15.1 Management reserves the right to refuse admission at its sole discretion for safety, security, or compliance reasons.

16. Prohibited Items and Conduct

- 16.1 Visitors must not bring weapons, dangerous items, illegal drugs, or hazardous materials.
- 16.2 Outside food and beverages are prohibited, except for infant necessities.
- 16.3 Pets are not permitted, except for certified assistance animals.
- 16.4 Drones, scooters, skateboards, wheeled recreational devices, large luggage, or inappropriate attire are prohibited.
- 16.5 Smoking, vaping, intoxication, or substance abuse is strictly prohibited.
- 16.6 Violations may result in immediate removal and referral to authorities where applicable.

17. Behaviour and Safety Requirements

- 17.1 Visitors must remain on designated pathways at all times.
- 17.2 Touching, picking, or damaging plants is strictly prohibited.
- 17.3 Climbing on structures, rocks, or displays is prohibited.
- 17.4 Visitors must maintain proper attire and courteous conduct.
- 17.5 All staff instructions and safety signage must be followed.

17.6 Disruptive, unsafe, or non-compliant behaviour may result in immediate removal without compensation.

18. Use of Facilities

- 18.1 Access to attractions and facilities is subject to height, health, and safety requirements.
- 18.2 Access is subject to operational availability and staff direction.
- 18.3 Euforia Gardens & Sculpture Park reserves the right to deny participation where requirements are not met.

19. Photography and Confidentiality During Sneak Preview

- 19.1 All photography, videography, recording, and live streaming are strictly prohibited during Sneak Preview or research phases.
- 19.2 Visitors must maintain the confidentiality of all preview content and installations.

20. Assumption of Risk and Disclaimer

- 20.1 Visitors enter and use Euforia Gardens & Sculpture Park at their own risk.
- 20.2 To the fullest extent permitted by Malaysian law, Genting Malaysia Berhad and its related entities, officers, employees, agents, and contractors shall not be liable for injury, loss, damage, or death, except where caused by gross negligence or wilful misconduct.

21. Indemnity

- 21.1 Visitors agree to indemnify and hold harmless Euforia Gardens & Sculpture Park and Genting Malaysia Berhad against all claims, losses, damages, costs, or legal expenses arising from breach of these Terms & Conditions, negligence, misconduct, damage to property, or injury to persons.

22. Mandatory Feedback Participation

- 22.1 As the Sneak Preview is conducted as a research and evaluation exercise, all visitors are required to complete the official feedback survey provided by Euforia Gardens & Sculpture Park.
- 22.2 Completion of the feedback survey is a condition of participation in the Sneak Preview and cannot be skipped.
- 22.3 Visitors may be required to complete the survey via QR code or digital platform before exiting the premises or within a specified timeframe as directed by Euforia Gardens & Sculpture Park staff.



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23. Personal Data Collection

- 23.1 Visitors may be required to scan a QR code to register, acknowledge these Terms, and provide feedback.
- 23.2 Personal data collected may include name, contact details, visit information, and survey responses.

24. Purpose of Personal Data Processing

- 24.1 Personal data is processed for visitor verification, safety, operational planning, research, service improvement, and communication purposes.

25. Consent Under PDPA

- 25.1 By providing personal data or entering Euforia Gardens & Sculpture Park, visitors consent to the processing of their personal data in accordance with the Personal Data Protection Act 2010 (Malaysia).

26. Data Protection and Disclosure

- 26.1 Reasonable steps will be taken to protect personal data.
- 26.2 Personal data may be disclosed where required by law, to authorised service providers, or for operational, safety, or compliance purposes.

27. Media and Commercial Use

- 27.1 Commercial filming, photography, promotions, or events require prior written approval from Euforia Gardens & Sculpture Park.

28. Governing Law

- 28.1 These Terms & Conditions are governed by the laws of Malaysia.
- 28.2 Visitors submit to the exclusive jurisdiction of the Malaysian courts.